BEFORE

THE PUBLIC SERVICE COMMISSION OF

SOUTH CAROLINA

DOCKET NO. 2020-153-T - ORDER NO. 2020-625(B)

OCTOBER 27, 2020

IN RE:	Application of Mako Movers LLC for a)	ORDER GRANTING
	Class E (Household Goods) Certificate of)	CLASS E (HOUSEHOLD
	Public Convenience and Necessity for)	GOODS) CERTIFICATE
	Operation of Motor Vehicle Carrier)	

This matter comes before the Public Service Commission of South Carolina ("Commission") by way of necessity to amend Commission Order No. 2020-625A. Order No. 2020-625A was issued on October 19, 2020 to include the tariff. Amended Commission Order No. 2020-625(B) is issued to correct citations, to remove the header from the first page of Order No. 2020-625A, and to include the bill of lading in Order Appendix A.

This matter comes before the Public Service Commission of South Carolina ("Commission") on the Application of Mako Movers LLC ("Applicant") for a Class E (Household Goods) Certificate of Public Convenience and Necessity. The Applicant seeks statewide authority to move household goods in South Carolina. Notice of this matter was timely published pursuant to S.C. Code Ann. Regs. 103-817(C)(3)(a). No parties intervened, and a hearing on the Application was held on September 9, 2020.

The parties at the hearing included the Applicant, represented by Charles L.A. Terreni, Esquire, and the Office of Regulatory Staff ("ORS"), represented by Jenny Pittman, Esquire. The Applicant presented the testimony of Jillian Oleen, its President. In addition, the Applicant offered the shipper witness affidavit of Lynn Snyder, of Mt. Pleasant, South Carolina, who stated the need for Applicant's services in South Carolina.

ORS did not present testimony, but submitted a letter to the Commission on September 8, 2020, stating that "ORS is of the opinion that the Applicant will meet the requirements of fit, willing and able as required of a Household Goods Mover under the provisions of S.C. Code Ann. Regs. 103-133 (2012)." For the Applicant, Jilian Oleen testified about the Applicant's knowledge and experience in the moving industry and stated that she was aware of and intended to comply with the Commission's regulations concerning household goods movers. She testified about the liability and cargo insurance obtained by the Applicant, as well as the financial condition of the Applicant. Additionally, Lynn Snyder of Mt. Pleasant, South Carolina testified by affidavit regarding the need for Applicant's services throughout the state. As demonstrated by the Application, Jilian Oleen's direct testimony, and Lynn Snyder's shipper witness testimony via affidavit, the Applicant intends to operate the existing Charleston County location currently owned and operated by Jilian Oleen.

The Commission finds the Application to be in order. Additionally, we conclude that the Applicant has demonstrated that it is fit, willing, and able to operate as a household goods mover pursuant to S.C. Code Ann. § 58-23-330 and S.C. Code Ann. Regs. 103-133. Furthermore, we find, based on the circumstances presented by the Application, and particularly that the Applicant intends to continue the operations of the Charleston County location of Charleston, that the public convenience and necessity will continue to be served. Therefore, the Application of Mako Movers LLC should be granted.

IT IS THEREFORE ORDERED:

The Application of Mako Movers LLC for a Class E (Household Goods) Certificate of Public Convenience and Necessity is approved for the Applicant to transport household goods throughout South Carolina.

- 1. The Final Tariff and Bill of Lading are approved and attached hereto as Order Appendix A.
- 2. The Applicant shall file with the Office of Regulatory Staff the proper insurance, safety rating, and other information required by S.C. Code Ann. Section 58-23-10 et. seq. (1976), as amended, and by S.C. Code Ann. Regs. 103-100 through 103-241 of the Commission's Rules and Regulations for Motor Carriers, as amended, and 2 S.C. Code Ann. Regs. 38-400 through 38-503 (Supp. 2014) of the Department of Public Safety's Rules and Regulations for Motor Carriers, as amended, within ninety (90) days of the date of this Order, or within such additional time as may be authorized by the Commission.
- 3. Upon compliance with S.C. Code Ann. Section 58-23-10 et. seq. (1976), as amended, and the applicable Regulations for Motor Carriers, S.C. Code Ann. Regs. Vol. 10 (2012), a Certificate shall be issued by the Office of Regulatory Staff authorizing the motor carrier services granted herein.
- 4. Prior to compliance with the above-referenced requirements and receipt of a Certificate, the motor carrier services authorized by this Order shall not be provided.
- 6. Failure of the Applicant to either (1) complete the certification process by complying with the Office of Regulatory Staff requirements of causing to be filed with the Commission proof of appropriate insurance and an acceptable safety rating within ninety (90) days this Order or (2) to request and obtain from the Commission additional time to comply with the requirements stated above, will cause this Order granting the Application to be

null and void, and the Application herein shall be dismissed without prejudice. In this event, no further order of this Commission is necessary.

- 7. Pursuant to the two-month reporting requirement contained in Order No. 2014-443 (May 21, 2014), the ORS is requested to furnish the name and docket number of the Applicant to the Commission, should the Applicant fail to meet the requirements of the present Order. After such notification, the Docket shall be closed.
- 8. This Order shall remain in full force and effect until further order of the Commission.

BY ORDER OF THE COMMISSION:



Justin T. Williams, Chairman Public Service Commission South Carolina

ORDER APPENDIX A

REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO

CERTAIN INTRASTATE HOUSEHOLD GOODS MOVES WITHIN THE

STATE OF SOUTH CAROLINA

ELECTRONICALLY FILED - 2020 August 17 1:55 PM - SCPSC - Docket # 2020-153-T - Page 7 of 17

TABLE OF CONTENTS

	•	
Title	Page	1
Table	e of Contents	2
Appl	licability of Tariff	3
SEC	TION 1	4
1.0	Transportation Charges	4
1.1	Hourly Rates and Charges	4
1,2	Office Hours / Minimum Hourly Charges	4
SEC	TION 2	4
2.0	Additional Services	5
2.1	Bulky Article Charges	5
2.2	Elevator or Stair Carry	5
2.3	Excessive Distance or Long Carry Charges	5
2.4	Pick Up and Delivery	5
2.5	Packing and Unpacking	5
2.6	Articles, Special Servicing	6
2.7	Waiting Time	6
SEC	TION 3	
3.0	Rules and Regulations	6
3.1	Claims	6
3.2	Computing Charges	6
3.3	Governing Publications	6
3.4	Bill of Lading, Contract Terms, Conditions	7
3.5	Items of Particular Value	7
3.6	Delays	7
SEC	TION 4	
4.0	Promotions	7
4.1	Military/Senior Citizens	7

ELECTRONICALLY FILED - 2020 August 17 1:55 PM - SCPSC - Docket # 2020-153-T - Page 8 of 17

Applicability of Tariff

This tariff contains the regulations and rates applicable to the provision of intrastate household goods moved by Mako Movers, LLC ('Mako Movers' or "carrier"). These services are furnished between points and places in all South Carolina counties.

SECTION 1

1.0 Transportation Charges

Transportation Charges include the hourly rates as listed below.

1.1 Hourly Rates and Charges

Moves will be conducted on a "straight time" basis, with a minimum hourly charge as set out below plus actual travel time. The clock starts at the appropriate hourly rate when the movers leave the Mako Movers office location, and includes the movers estimate return time to the office location.

Number of Movers	Hourly Rate		
Two Men and a Truck	\$95.00		
Three Men and a Truck	\$135.00		
Four Men and a Truck	\$180.00		
Each Additional Man	\$45.00 per man/per		

1.2 Office Hours / Minimum Hourly Charges:

Mako Movers will operate Monday – Friday, 8:00 am - 6:00 pm and Saturday and Sunday from 8:00 am - 4:00 pm.

Monday- Friday	Two-Hour Minimum Charge
Saturday- Sunday	Two-Hour Minimum Charge
Recognized Federal Holidays	Three-Hour Minimum Charge

After the minimum hourly charge, the hourly rates are calculated in fifteen-minute increments. Any interim charge is rounded up to the next fifteen-minute increment. If customers cancel within 48 hours of their move, Mako Movers will charge the applicable minimum. Customers are not charged an additional fee for overtime labor.

SECTION 2

2.0 ADDITIONAL SERVICES

The following charges shall be assessed in addition to the hourly rates quoted in Section 1 of this tariff, in connection with a move involving additional items:

Date Proposed:		Page 4
Effective Date		

2.1 Bulky Article Charges (per item)

- Pool Tables-\$350.00
- Steel Gun Cabinet (in excess of 400 lbs.) \$250.00
- Riding Lawnmowers-\$120.00
- Golf Carts \$150.00
- Baby Grand Piano \$400.00
- Upright Piano \$250.00

2.2 **Elevator or Stair Carry**

Mako Movers does not charge an additional fee for elevator or stair carry, except as specified in Section 2.1 above.

2.3 **Excessive Distance or Long Carry Charges**

Mako Movers does not charge an additional fee for carrying articles an excessive distance to or from the motor vehicle.

2.4 Pick Up and Delivery

Mako Movers does not charge an additional fee for making additional pick-ups or deliveries after the initial stop.

2.5 Packing and Unpacking

- 2.5.1 Make Movers does not charge an additional fee for packing and unpacking. The packing rate is the same as the hourly rate listed in Section 1.
- 2.5.2 Mako Movers is not responsible for items packed by the customer. Boxes containing fragile or breakable items must be properly labeled. Make Movers reserves the right to decline any moves consisting of extremely large or fragile items.

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Small:

\$1.50

Bubble Wrap: \$18.00 per 36 feet

Medium:

\$2.50

Large:

\$3.25

Wardrobe: TV Box:

\$20.00 \$30.00 Mirror Small: \$6.50

Mirror Large: \$9.50

Newsprint:

\$38.00 per 25lbs

Tape:

\$3.50 per roll

nate Propos	ea:
Effective Dat	te:

2.6 Articles, Special Servicing

The rates and charges in this tariff do not include servicing or connection of appliances such as freezers, refrigerators, computer equipment, washers, dryers, televisions, and similar articles.

2.7 Waiting Time

The customer is charged the rates specified in Section 1 for all waiting times or delays which are not the fault of Mako Movers.

SECTION 3

3.0 RULES AND REGULATIONS

3.1 Claims

- 3.1.1 All claims for loss, damage or overcharge must be written and should be attached to the Bill of Lading.
- 3.1.2 Claimant must notify the carrier of all claims for concealed damage within 30 days of the move Mako Movers must be given reasonable opportunity to inspect damaged items.
- 3.1.3 Although our movers will be careful with your possessions, from time to time, damages may occur. If damages are caused by our service, Mako Movers reserves the right to repair the damage(s) in question. If we determine that damages cannot be repaired, we reserve the right to either replace or compensate (actual cash value) for the damage. If there is damage, notify Mako Movers immediately. They will complete a Damage Report before they leave your site. If you discover damage after the move, call the office within 30 days of your move. No damage claims will be honored until the charges for moving services are paid in full. You will be asked to sign a Release of Liability acknowledging this.

3.2 Computing Charges

Mako Movers rates are computed by multiplying the applicable hourly rate by the time as provided in Section 1.

3.3 Governing Publications

Make Movers rates and charges are governed by the terms and conditions of this tariff, and the Rules and Regulations of the South Carolina Public Service Commission.

Date Proposed:	
Effective Date:	

3.4 Items of Particular Value

Mako Movers does not assume any liability whatsoever for documents, currency, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles of peculiarly inherent or intrinsic value, precious metals or articles manufactured therefrom. Mako Movers will not accept responsibility for the safe delivery of such articles if they come into Mako Movers' possession with or without Mako Movers' knowledge.

3.5 Valuation

- 3.5.1. Standard. Make Movers's maximum liability shall be \$0.60 per pound for the actual weight of any lost or damaged article or articles. A claim for any article that may be lost, destroyed or damaged while in custody of Make Movers will be settled based on the value of the item or damage up to a maximum of the weight of the article times \$.60 per pound.. This value is often less than the actual value of your article(s).
- 3.5.2. Full (Replacement) Value Protection. Full replacement coverage is available upon request, or may be obtained from third-party providers.

3.6 Bill of Lading, Contract Terms, and Conditions

Each customer will be provided with a copy of Mako Movers' Bill of Lading. The terms and conditions of the Bill of Lading, attached hereto, are hereby incorporated by reference.

3.7 Delays

Mako Movers shall not be liable for any delays in transporting household goods resulting from an act of God or fault or neglect of any unforeseen entities.

SECTION 4

4.0 PROMOTIONS

Mako Movers shall apply the following promotions, in a uniform and nondiscriminatory fashion:

Date Prop	osea	:
Effective 1	Date:	

4.1 Military/Senior Citizens

A promotional rate of normal hourly service charges for moving, packing and unpacking items listed below will be applied for customers who are active duty military, disabled veterans, and senior citizens that provide proper proof of same. Extra chargeable items will follow rates in Section 2. Moves will be conducted on a "straight time" basis, with a minimum hourly charge as set out in Section 1.2 plus actual travel time. The clock starts at the appropriate hourly rate when the movers leave the Mako Movers, LLC office location, and the movers estimate return time to the office location. The hourly rates and charges are indicated below:

Number of Movers	Hourly Rate			
Two Men and a Truck	\$80.00			
Three Men and a Truck	\$110.00			
Four Men and a Truck	\$150.00			
Each Additional Man	\$35.00 per man/per hour			

MAKO MOVERS, LLC

1064 Gardner Rd., Suite 101

Charleston, South Carolina 29407

(803) 580-1242 / info@makomovers.com

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Sec. 1. (a) The carrier or party in possession of any of the property herein described shall be liable as at common law for any loss thereof or damage thereto, except as hereinafter provided.

(b) No carrier or party in possession of all or any of the property herein described shall be liable for any loss thereof or damage thereto or delay caused by the act of God, the public enemy, the acts of public authority, quarantine, riots, strikes, perils of navigation the act or default of the shipper or owner, the nature of the property or defeat or inherent vice therein. Except in case of negligence of the carrier or party in possession, no carrier or party in possession of all or any of the property herein described shall be liable for the loss or damage thereto or responsible for its condition, operation or functioning, whether or not such property or any part of it is packed, unpacked, or packed and unpacked by the shipper or its agent or the carrier or its agent. Except in case of negligence of the carrier or party in possession, no carrier or party in possession of all and unpacked by the snipper of its agent or the carrier of its agent. Except in case of negligence of the carrier of party in possession, no carrier of party in possession of an any of the property herein described shall be liable for damage to or loss of contents of pieces of furniture, crates, bundles, carriors, boxes, barrels or other containers unless such contents are open for the carrier's inspection and then only for such articles as are specifically listed by the shipper and receipted for by the carrier or its agent.

(c) Except in case of negligence of the carrier or party in possession, the carrier or party in possession of any of the property herein described shall not be liable for delay caused by highway obstruction, or faulty or impassable highway, or lack of capacity of any highway, bridge, or ferry, or caused by breakdown or mechanical defect by

vehicles or equipment.

(d) Except in case of negligence of the carrier or party in possession, the carrier or party in possession shall not be liable for loss, damage, or delay occurring while the property is stopped and held or stored in transit upon request of the shipper, owner, or party entitled to make such request, whether such request was made before or after

the carrier comes into possession of the property.

(e) In case of quarantine, the property may be discharged at the risk and expense of the owners into quarantine depot or elsewhere, as required by quarantic regulations, or authorities, and in such case, carrier's responsibility shall cease when the property is so discharged, or property may be returned by carrier at owners as expense to shipping point earning charges both ways. Quarantine expenses of whatever nature or kind upon or in respect to property shall be borne by the owners at the property or be a lien thereon. The carrier shall not be liable for loss or damage occasioned by fumigation or disinfection or other acts done or required by quarantine regulations or authorities even though the same may have been done by carrier's officers, agents, or employees, nor for detention, loss, or damage of any kind occasioned by quarantine or the enforcement thereof. No carrier shall be liable, except in case of negligence, for any mistake or inaccuracy in any information furnished by the carrier, its agents, or officers, as to quarantise

thereof. No carrier shall be liable, except in case of negligence, for any mistake or inaccuracy in any information furnished by the carrier, its agents, or officers, as to quarantical laws or regulations. The shipper shall hold the carriers harmless from any expense they may incur or damages they may be required to pay, by reason of the introduction of the property covered by this contrast into any place against the quarantine laws or regulations in effect at such place.

Scc. 2. (a) No carrier is bound to transport said property by any particular schedule, vehicle, train or vessel or otherwise than with reasonable dispatch. Every carrier shall have the right in case of physical necessity to forward said property by any carrier or route between the point of shipment and the point of destination. In all cases not prohibited by law, where a lower value than actual value has been represented in writing by the shipper or has been agreed upon in writing as the released value of the property determined by the classification or tariffs upon which the rate is based, such lower value shall be the maximum amount to be recovered, whether or not such loss or damage.

occurs from negligence.

(b) As a condition precedent to recovery, claims must be filed in writing with the receiving or delivering carrier, or carrier issuing this bill of lading, or carrier in possession of the property when the loss, damage, injury or delay occurred within 30 days after delivery of the property (or in case of export traffic, within nine months after delivery at port of export) or, in case of failure to make delivery, then within nine months after a reasonable time for delivery has elapsed; and suits shall be instituted against any carrier only within two years and one day from the day when notice in writing is given by the carrier to the claimant that the carrier has disallowed the claim or any part of parts thereof specified in the notice. Where claims are not filed or suits are not instituted thereon in accordance with the foregoing provisions, no carrier hereunder shall be liable and such claims will not be paid.

(c) Any carrier or party liable on account of loss or damage to any of said property shall have the full benefit of any insurance that may have been effected upon or on account of said property so far as this shall not avoid the policies or contracts of insurance; provided that the carrier reimburse the claimant for the premium paid thereon

Sec. 3. Except where such service is required as the result of carrier's negligence, all property shall be subject to necessary cooperage, packing and repacking at owner's cooperage. Sec. 3. Except where such service is required as the result of carrier's negligence, all property shall be subject to necessary cooperage, packing and repacking at owner's cost. Sec. 4. (a) Property not received by the party entitled to receive it within the free time (if any) allowed by tariffs lawfully on file (such free time to be computed as therein provided) after notice of the arrival of the property at destination or at the port of export (if intended for export) has been duly sent or given, and after placement of the property for delivery at destination, or at the time tender of delivery of the property to the party entitled to receive it or at the address given for delivery has been made, may be kept to vehicle, warehouse or place of business of the carrier, subject to the tariff charge for storage and to carrier's responsibility as warehouseman, only, or at the option of the carrier, may be removed to and stored in a warehouse at the point of delivery or at other available points, at the cost of the owner, and there held without liability on the part of the carrier, and subject to a lien for all transportation and other lawful charges, including a reasonable charge for storage. In the event the consignee can not be found at the address given for delivery, then in that event, notice of the placing of such goods in warehouse shall be left at the address given for delivery and mailed to any other address given to the bill of lading for notification, showing the warehouse in which such property has been placed, subject to the provisions of this paragraph.

given for delivery, then in that event, notice of the placing of such goods in warehouse shall be left at the address given for delivery and mailed to any other address given to the bill of lading for notification, showing the warehouse in which such property has been placed, subject to the provisions of this paragraph.

(b) Where nonperishable property which has been transported to destination hereunder is refused by consignee or the party entitled to receive it upon tender delivery, or said consignee or party entitled to receive it fails to receive it or claim within 15 days after notice of arrival of the property at destination shall have been duly self, the carrier may self the same at public auction to the highest bidder, at such place as may be designated by the carrier; provided, that the carrier shall have first mailed, send, or given to the consignor notice that the property has been refused or remains unclaimed, as the case may be, and that it will be subject to sale under the terms, of the bill of lading if disposition be not arranged for, and shall have published notice containing a description of the property, the name of the party to whom consigned, and the time and place of sale, once a week for two successive weeks, in a newspaper of general circulation at the place of sale or nearest place where such newspaper is published; provided that 30 days shall have elapsed before publication of notice of sale after said notice that the property was refunded or remains unclaimed was mailed, sent, or given.

(c) Where perishable property which has been transported hereunder to destination is refused by consignee or party entitled to receive it promptly, the carrier may, in its discretion, to prevent deterioration or further deterioration, sell the same to the best advantage entitled to receive it shall fail to receive it promptly, the carrier may, in its discretion, to prevent deterioration or further deterioration, sell the same to the best advantage entitled to receive it shall fail to receive it and re

(e) The proceeds of any sale made under this section shall be applied by the carrier to the payment of advances, tariff charges, packing, storage, and any other lawfel charges and the expense of notice, advertisement, sale, and other necessary expense and of caring for and maintaining the property, if proper care of the same requires special expense; and should there be a balance, it shall be paid to the owner of the property sold hereunder. (f) Where the carrier is directed to load property from (or render any services at) a place or places at which the consignor or his agent is not present, the property shall

be at the risk of the owner before loading.

Where the carrier is directed to unload or deliver property (or render any services) at the place or places at which the consignee or its agent is not present, the property shall be at the risk of the owner after unloading or delivery.

Sec. 5. No carrier hereunder will carry or be liable in any way for any documents, specie, or for any articles of extraordinary value not specifically rated in the published classification or tariffs unless a special agreement to do so and a stipulated value of the articles are endorsed hereon.

Sec. 3. No earner neterinder win earry or we hade in any way for any documents, specife, or for any articles or extraordinary value not specifically raised in the phonished classification or tariffs unless a special agreement to do so and a stipulated value of the articles are endorsed hereon.

Sec. 6. Explosives or dangerous goods will not be accepted for shipment. Every party whether principal or agent shipping such goods shell be liable for and indemnify the carrier against all loss or damage caused by such goods and carrier will not be liable for safe delivery of the shipment.

Sec. 7. The owner or consignee shall pay the advances, tariff charges, packing and storage, if any, and all other lawful charges accruing on said property; but, except in those instances where it may lawfully be authorized to do so, no carrier shall deliver or relinquish possession at destination of the property covered by this bill of lading until all tariff rates and charges thereon have been paid. The consignor shall be liable for the advances, tariff charges, packing, storage and, all other lawful charges, except that if the consignor stipulates, by signature, in the space provided for that purpose on the face of this bill of lading that the carrier shall not make delivery without requiring payment, of such charges; provided, that, where the carrier has been instructed by the shipper or consignor (except as hereinafter provided) shall not be liable for such consignee shall not be legally liable for transportation charges in respect of the transportation of said property to a consignee other than the shipper or consignor, such consignee shall not be legally liable for transportation charges in respect of the transportation of said property to a consignee other than the shipper or consignor, such consignee shall not be legally liable for transportation charges in respect of the transportation of said property to a consignee of the said property of the shipper or consignor to delivered to him. If the consignoe (a) is an agent only a

a part of this bill of lading as fully as if the same were written or made in or in connection with this bill of lading

Sec. 9. Any alteration, addition or erasure in this bill at lading which shall be made without the special notation hereon of the agent of the carrier issuing this bill of lading shall be without effect and this bill of lading shall be enforceable according to its original tenor.